

to the 1990s. The 1990s have been a period of rapid change in the way that organisations are run, and the way that they are perceived.

There are a number of factors that have contributed to this change. One of the most significant is the increasing emphasis on customer service. Customers are now more demanding than ever before, and organisations are under increasing pressure to meet their needs. This has led to a focus on customer service, and a number of organisations have implemented customer service programmes to improve their performance.

Another factor is the increasing emphasis on quality. Customers are now more aware of quality, and organisations are under increasing pressure to provide high-quality products and services. This has led to a focus on quality, and a number of organisations have implemented quality management systems to improve their performance.

Finally, there is the increasing emphasis on innovation. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide innovative products and services. This has led to a focus on innovation, and a number of organisations have implemented innovation programmes to improve their performance.

These changes have led to a number of new organisational structures and processes. One of the most significant is the increasing emphasis on decentralisation. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide high-quality products and services. This has led to a focus on decentralisation, and a number of organisations have implemented decentralised structures to improve their performance.

Another factor is the increasing emphasis on flexibility. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide flexible products and services. This has led to a focus on flexibility, and a number of organisations have implemented flexible structures to improve their performance.

Finally, there is the increasing emphasis on collaboration. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide collaborative products and services. This has led to a focus on collaboration, and a number of organisations have implemented collaborative structures to improve their performance.

These changes have led to a number of new organisational structures and processes. One of the most significant is the increasing emphasis on decentralisation.

Another factor is the increasing emphasis on flexibility. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide flexible products and services. This has led to a focus on flexibility, and a number of organisations have implemented flexible structures to improve their performance.

Finally, there is the increasing emphasis on collaboration. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide collaborative products and services. This has led to a focus on collaboration, and a number of organisations have implemented collaborative structures to improve their performance.

These changes have led to a number of new organisational structures and processes. One of the most significant is the increasing emphasis on decentralisation.

Another factor is the increasing emphasis on flexibility. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide flexible products and services. This has led to a focus on flexibility, and a number of organisations have implemented flexible structures to improve their performance.

Finally, there is the increasing emphasis on collaboration. Customers are now more demanding than ever before, and organisations are under increasing pressure to provide collaborative products and services. This has led to a focus on collaboration, and a number of organisations have implemented collaborative structures to improve their performance.

These changes have led to a number of new organisational structures and processes. One of the most significant is the increasing emphasis on decentralisation.